





MLIA Architectures: Advanced Services Beyond Searching

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June 17 2009, Pisa, Italy







• Part I

- Cross-lingual Text Categorization

Part II
 Log Analysis





Part I

- Automated Text Categorization (ATC):
 - introduction and definition of the problem;
 - representation of documents for ATC;
- Probabilistic models for ATC:
 - Bernoulli Naïve Bayes model;
 - multinomial Naïve Bayes model
 - two-dimensional model
- Cross-lingual Text Categorization





What is Categorizaton?

- Categorization is the process of dividing the world into groups of entities whose members are in some way similar to each other.
- These groups of entities, or categories, are populated with members that share some perceptible similarity within a given context, that is the context may vary.





- Ontology is the study of the basic categories of being and their relations (and more).
 - deals with questions concerning what entities exist or can be said to exist
 - how such entities can be grouped, related within a hierarchy, and subdivided according to similarities and differences
- **Categories** (IV B.C.) is a text from Aristotle's "**Organon**" that enumerates all the possible kinds of thing which can be the subject or the predicate of a proposition.











- When the entities to be categorized are textual documents, the process of organizing sets of documents into categories according to the property of the documents and to the essential properties of the category, is called *Text Categorization*.
- When dealing with textual documents, different views on these documents should be distinguished, because each different view underlines different properties for a document.





Text Categorization

- External attributes
- Logical structure
- Layout structure
- Content



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What is Automated Text Categorization (ATC)?

- A general inductive process, the learner, automatically builds a categorizer for the categories involved in the process by observing the properties of a set of preclassified documents (supervised learning).
- From these properties, the inductive process learns the characteristics that a new unseen document should have in order to be categorized under a category.





- Supervised Learning: given examples of inputs and corresponding desired outputs, predict on future inputs
- Unsupervised Learning: give only inputs, automatically discover representations, features, etc.























- Use a mathematical function z = f(x)
 - $-\mathbf{x}$ is the representation of the input
 - z is the representation of the output
- Hypothesis space and Parameters

 Η : {f(z|x,θ}
- How do we represent inputs/outputs and select the hypothesis space?





Representation of documents for ATC

- Set of terms that occur in the documents (*Bag-of-words approach*).
- A **vocabulary** *V* of term is needed to summarize and index the document content.
- The selection of *V* is made by successive refinements:
 - starting from an ideal/specific dictionary,
 - removing *stop-words* (articles, prepositions, conjunctions, etc.),
 - performing stemming (reduce terms to their roots),
 - selecting most valuable terms (*feature selection*).
- A document *d* is represented by numbers that represent the weight $w(\cdot)$ of each term that appears in the document.

$$d = \left\{ w(t_1), ..., w(t_{|V|}) \right\}$$

• When weights are *non-binary*, they are usually computed by either statistical or probabilistic techniques.





- Training data: the X,Y we are given.
- Testing data: the X,Y we will see in future.
- Training error: the average value of loss on the training data.
- Test error: the average value of loss on the test data.
- What is our real goal? To do well on the data we have seen already?
- How to do this if we don't have test data?
- Are training and test documents sampled from the same distribution?





- Naïve Bayes model
 - Bernoulli model;
 - Multinomial model
- Visualization of Probabilistic Models

 two-dimensional model





- Bayesian classifiers are probabilistic approaches that make strong assumptions about how the data is generated, and build a probabilistic model that embodies these assumptions.
 - Use Bayes' rule to estimate the probability P(c|d)
 - Need a collection of labeled training examples to estimate the probabilities of the model.

• Why Naïve?
$$P(c \mid d) = \frac{P(d \mid c)P(c)}{P(d)}; \quad P(d \mid c) = \prod_{t} P(t \mid c)$$

• How to classify documents? $P(c | d) > P(\overline{c} | d)$













- A document is represented by a vector of binary attributes indicating which terms occur and do not occur in the document.
 - The number of times a term occurs in a document is not captured.

$$d = \left\{ t_1, \bar{t}_2, t_3, t_4 \right\}$$

• When calculating the probability of a document, you multiply the probability of all the attribute values, including the probability of non-occurrence for those terms that do not occur in the document.

$$P(d | c) = \prod_{k=1}^{|V|} P(t_k | c)^{x_k} (1 - P(t_k | c))^{1-x_k}$$





Maximum Likelihood Estimates (MLE)
 Use frequencies in the training data set

- Problems with MLE
 - What if we have no examples in the training data set?
 - How do we deal with zero probabilities?





- Laplace smoothing
 - Add 1 to all frequency counts
 - Pros: easy to compute
 - Cons: give to much probability mass to unseen events
- Add "delta" to compute the extent of smoothing
- And many others...













- A document is represented by a (multi-)set of terms that occur in the document.
 - The order of the terms is lost
 - the number of occurrences of each term in the document is captured.

$$d = \{t_3, t_1, t_3, t_3, t_4\}$$

• When calculating the probability of a document, only the probability of the terms that occur count.

$$P(d | c) = P(| d |) \frac{|d|!}{n_{t_1}!n_{t_2}!\dots n_{t_{|V|}}!} \prod_{k=1}^{|V|} P(t_k | c)^{n_{t_k}}$$





• Training Time

• Test Time

Linearly proportional
 Just read in all the data





Any difference?

$$\begin{split} P(c \mid d) > P(\overline{c} \mid d) & \qquad \prod_{\substack{k=1 \\ |V| \\$$







$$\frac{\prod_{k=1}^{|\mathsf{V}|} \left(\mathsf{P}(t_k \mid c)^{x_k} \left(1 - \mathsf{P}(t_k \mid c) \right)^{1-x_k} \right) \! \mathsf{P}(c)}{\prod_{k=1}^{|\mathsf{V}|} \left(\mathsf{P}(t_k \mid \overline{c})^{x_k} \left(1 - \mathsf{P}(t_k \mid \overline{c}) \right)^{1-x_k} \right) \! \mathsf{P}(\overline{c})} > 1$$

$$\frac{\prod_{k=1}^{|\mathsf{V}|} \left(\left(\frac{\mathsf{P}(t_k \mid c)}{(1 - \mathsf{P}(t_k \mid c))} \right)^{x_k} (1 - \mathsf{P}(t_k \mid c)) \right) \mathsf{P}(c)}{\prod_{k=1}^{|\mathsf{V}|} \left(\left(\frac{\mathsf{P}(t_k \mid \overline{c})}{(1 - \mathsf{P}(t_k \mid \overline{c}))} \right)^{x_k} (1 - \mathsf{P}(t_k \mid \overline{c})) \right) \mathsf{P}(\overline{c})} > 1$$





Definitely maybe!

$$\prod_{k=1}^{|\mathsf{V}|} \left(\frac{\mathsf{P}(t_k \mid c)(1 - \mathsf{P}(t_k \mid \overline{c}))}{\mathsf{P}(t_k \mid \overline{c})(1 - \mathsf{P}(t_k \mid c))} \right)^{x_k} \prod_{k=1}^{|\mathsf{V}|} \frac{(1 - \mathsf{P}(t_k \mid c))}{(1 - \mathsf{P}(t_k \mid \overline{c}))} \frac{P(c)}{P(\overline{c})} > 1$$

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- In the two-dimensional representation of documents, two coordinates X_i(d) and Y_i(d) are calculated for each document d of a category c_i.
- G. M. Di Nunzio, A. Micarelli, Pushing "Underfitting" to the Limit: Learning in Bidimensional Text Categorization, in: R. L. de M¶antaras, L. Saitta (Eds.), Proceedings of the 16th Eureopean Conference on Arti cial Intelligence (ECAI 2004), including Prestigious Applicants of Intelligent Systems (PAIS 2004), IOS Press, 2004, pp. 465-469.
- Rewrite log-odds
- G. M. Di Nunzio, Visualization and Classification of Documents: A New Probabilistic Model to Automated Text Classification, Bulletin of the IEEE Technical Committee on Digital Libraries (IEEE-TCDL) 2 (2).





2D model - Bernoulli



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- A better separation of the documents is reached when the plane is split into two regions
- G. Di Nunzio. Using Scatterplots to Understand and Improve Probabilistic Models for Text Categorization and Retrieval. International Journal of Approximate Reasoning, In Press 2009. http://dx.doi.org/10.1016/j.ijar.2009.01.002.







- Motivations
 - Extend ATC system in order to classify documents in different languages
- Most applications of TC, e.g. digital libraries, news wire filtering as well as Web page and e-mail categorization, are interesting applications of multilingual text classification (MLTC), where documents given in different languages are to be classified by topic or similar criteria.





- CLIR: formulate a query in one language and retrieve documents in other languages
- CLTC: classify documents in several languages
- Both need similar linguistic resources









- CLTC need multilingual resources
 - some training documents in other languages
 - Non translated but supplied with a class label
 - Translated but without class label.
- ILO corpus: English and Spanish documents (only a couple of thousands each language)
- Reuter Corpus RCV2: about 500,000 reuters stories in 13 different languages
- Parallel corpora





• Poly-lingual

- the system is trained using training examples from all the different languages.
- a single classifier is build using a set of labeled training documents in all languages, which will classify documents from different languages.
- no translation strategies




- Cross-lingual
 - use labeled training for one language to classify documents in other languages
 - Training-Set Translation: the labeled set is translated into the target language which then is used to train a classifier for this language.
 - Test-Set Translation: translate the unlabelled documents into one language (L1). To classify the unlabelled translated documents, the system is trained using the labelled training set for language (L1).





- Esperanto language:
 - use a universal reference language which all documents are translated to.
 - This universal language should contain all properties of the languages of interest and be organized in a semantic way.







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Summer School













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• Part I

- Cross-lingual Text Categorization

Part II
 Log Analysis







- Query Classification
- Log Analysis
 - Web (HTTP) Log Analysis
 - Query (Search) Log Analysis
- Logging Digital Libraries

 The European Library Case Study
- LogCLEF 2009





Query Classification

- Classification of user queries allows for increased effectiveness, and efficiency, in general-purpose Web search systems.
- Query classification poses a challenging problem, as web queries are very short.
- This data sparseness, and the dynamic nature of user queries makes the traditional methods of text categorization less effective.





Query Classification

- The problem of query classification can be split into two groups:
 - Query types
 - Query topics







- The term log is used today in the context of a systematic and chronological collection of events:
 - user log;
 - system log;
 - server log.
- We use the name "Web log" for the log file which contains the HTTP requests made from clients to the Web server of a Web site.
- We use the name "Query log" for the log file which contains the queries issued by users to search engines.





- Logging is an implicit way of observing the user in an unbiased way
- Assuming adequate storage and infrastructure exists (not easy, see next), there are many limitations and biases to consider
 - Measure how and what, rather than "why"
 - Completely unlabeled
 - Can only measure the system being logged
 - Noisy
 - Don't necessarily allow long-term studies





- Information contained in logs (and logs themselves) has to be managed efficiently for analyses.
- A database management system enable separation of the different entities recorded and facilitate datamining and on-demand querying of the log data.
- Since log files usually come in a text format, there is the problem of how to transfer the huge amount of data into a DB.



[•] M. Agosti and G. M. D. Nunzio. Web log mining: A study of user sessions. 10th DELOS Thematic Workshop on Personalized Access, Profile Management, and Context Awareness in Digital Libraries, June 2007.



- Several formats available for servers to build their log files.
- World Wide Web Consortium Extended Log File Format
 - It extends the Common Log File Format overthrowing its main limit, which was the fixed amount of information about each transaction;
 - control recorded data;
 - customize the choice of the fields of the record of a log to be stored.





- Web log file analysis began with the purpose to offer to Web site administrators a way to ensure adequate bandwidth and server capacity to their organization.
- It may offer advices about
 - a better way to improve the offer of Web content,
 - information about problems occurred to the users,
 - problems for the security of the site.





- Web sites are created and adapted to made contents more easily accessible, using profiles found to make recommendations or to target users with ad hoc advertising.
- An ideal environment would dispose of exact history and information about a user, permitting to know his tastes and needs:
 - using user authentication,
 - or cookie files.
- Not always possible: privacy issues step in, and this kind of information may be not available.
- M. Agosti, G. Angelaki, T. Coppotelli, and G. M. D.Nunzio. Analysing http logs of a european DL initiative to maximize usage and usability. ICADL 2007 pages 35-44, 2007.

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Web log format

- Web log files have ordered fields to record activities:
 - date: Date, in the form of yyyy-mm-dd.
 - time: Time, in the form of hh:mm:ss.
 - s-ip: The IP of the server.
 - cs-method: The requested action. Usually GET for common users.
 - cs-uri-stem: The URI-Stem of the request.
 - cs-uri-query: The URI-Query, where requested.
 - s-port: The port of the server for the transaction.
 - cs-username: The username for identi[−] cation of the user.
 - c-ip: The IP address of the client.
 - cs(User-Agent): User-Agent of the Client. For a standard user this means the browser and other information about operative system.
 - cs(Referer): The site where the link followed by the user was located.
 - sc-status: HTTP status of the request, that means the response of the server.
 - sc-substatus: The substatus error code.
 - sc-win32-status: The Windows status code.





- 2005-11-30 23:00:37 192.87.31.35 GET /index.htm 80 -152.xxx.xxx Mozilla/4.0+(compatible; ...
- 2005-11-30 23:00:38 192.87.31.35 GET /portal/index.htm 80 -152.xxx.xxx Mozilla/4.0+(...
- 2005-11-30 23:00:38 192.87.31.35 GET /portal/scripts/Hashtable.js -80 - 152.xxx.xxx Mozilla/4.0+
- Gathering data from user agents
 - User agent string may offer great amount of information useful to optimize and personalize Web sites.
 - It is a valuable source that gives hints about
 - browsers,
 - operating systems used by users,
 - and even analyze the activity of crawlers.
- There are no standards that define it.





Storing log files

- The design of the DataBase (DB) may begin with the analysis of the raw log files and followed by the identification of each entity with a top-down approach, starting from the main entity Request
- The main entities identified can be:
 - client;
 - useragent;
 - request;
 - uristem;
 - server.
- More entities can be identified to model post-hoc analyses on the identification of sessions according to different heuristics:
 - session;
 - heuristic.









- The goal of a search engine is to have indexed the right pages for any user search, and to effectively retrieve them in response to the query supplied by the user.
- In order to accomplish these goals, the search engine must:
 - "Understand" the intent of the search query
 - Have indexed the correct pages, documents, or materials
 - Be able to effectively order and retrieve the right pages with respect to the intent of the user query.





- Query logs are one of the largest sources of data potentially available to a search engine.
- The main advantage of query logs is that they have a diversity of tasks, queries, user experiences that is difficult, if not impossible, to duplicate in any other data source.
- However, this diversity is completely unlabeled:
 - We know a user did a query
 - We do NOT know what the user meant by it
 - We do NOT know whether the user was happy with the result.





- Digital libraries (DL) are complex systems for which specific set of important issues has to be considered, such as
 - the construct of evaluation
 - What was evaluated, what elements
 - the context of evaluation
 - Selection of a goal, a level of evaluation
 - the criteria
 - What parameters of performance were concentrate on
 - the methodology
 - What measures and measuring instruments were used





- Transaction log analysis, a widely used technique that examines the activity of users in a given time session
 - collect and analyze all traces of a user's choices during a work session and thus create meaningful models of usage
 - New log formats?
- Need of research based techniques that require users' participation, observation and recording of their actions.
- M. Agosti. Log data in digital libraries. In M. Agosti, F. Esposito, and C. Thanos, editors, IRCDL, pages 115-122. DELOS: an Association for Digital Libraries, 2008.





Using different sources of logs

- The interaction between the user and a system can be analyzed
 - Explicitly, for example questionnaires,
 - Implicitly, for example log analysis
- A systematic use of the triangulation of different data collection techniques as a general approach can be used to get better knowledge of the information search process
- M. Agosti, F. Crivellari, and G. M. Di Nunzio. A method for combining and analyzing implicit interaction data and explicit preferences of users. Workshop on Contextual Information Access, Seeking and Retrieval Evaluation (ECIR 2009), April 2009.





The European Library Case Study

- The European Library is a free service that offers access to the resources
 - of the 48 national libraries of Europe
 - in 20 languages
 - about 150 million entries across Europe
- TELplus is a project that is being taken forward by a consortium of 26 partners, national libraries and research centers to form a pool of research and innovation to provide value-adding services and products for TEL.





TEL Environment 1/2

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TEL Environment 2/2

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- HTTP log data
- Reconstruct from the logs the history of the browsing activity
- Analysis
 - Traffic analysis/type of traffic
 - Session reconstruction/analysis
 - Geographic provenance







Different sources, different information (2)

- Action/search log data
- Reconstruct from the logs the history of queries and documents (i.e., search results) clicked on after the user has seen the result page
- Analysis
 - Session reconstruction/analysis
 - Rephrase queries
 - Switch to search material for a new topic





Different sources, different information (3)

- Questionnaire data
- Gather user preferences and satisfaction
- Analysis
 - Parts of the Web site
 - Clarity of the Web site
 - Level of satisfaction







User Studies

- A user's study was conducted by UNIPD (November/December 2007, April/May 2008)
- Different groups of students
 - Humanities: 188
 - Statistics: 6
 - Psychology: 22
- Total of 216 students
 - Only 155 were correctly found in the logs





- Log analysis initiatives in CLEF
- iCLEF (since 2001)
 - Investigate cross-language searching as an interactive task, examining the process as well as the outcome.
- LogCLEF (pilot task 2009)
 - http://www.uni-hildesheim.de/logclef/
 - analysis of queries as expression of user behavior
 - Log Analysis and Geographic Query Identification (LAGI)
 - Log Analysis for Digital Societies (LADS)





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