BHL Usability Survey



1. In the context of your research needs, what best describes your profession?

	Response Percent	Response Count
Professional bioscientist / researcher (paid)	31.6%	6
Amateur taxonomist, hobby scientist (unpaid)	0.0%	0
History/cultural heritage scientist	0.0%	0
Teacher / professor / educator	10.5%	2
Student / school student	26.3%	5
Environmental agent, government official, policy maker	0.0%	0
Library staff	36.8%	7
General interest reader	5.3%	1
Bookseller, publisher	0.0%	0
Artist	0.0%	0
Database provider	0.0%	0
Other (please specify)	0.0%	0
	answered question	19
	skipped question	0

2. How often do you use the Biodiversity Heritage Library US or Australia website?

	Response Percent	Response Count
Every day	15.8%	3
1-3 times per week	15.8%	3
1-6 times per month	15.8%	3
1-6 times in 6 months	15.8%	3
1-6 times a year	5.3%	1
I have not used it before	31.6%	6
	answered question	19
	skipped question	0

3. Do you like having the option to link to BHL's various social media profiles on Twitter, Facebook, Flickr etc.?

	Response Percent	Response Count
Yes	21.1%	4
Neutral	73.7%	14
No	5.3%	1
	answered question	19
	skipped question	0

4. Do you find it useful to see the statistics (number of titles, volumes and pages) about the BHL collection?

	Response Percent	Response Count
Yes	57.9%	11
Neutral	26.3%	5
No	15.8%	3
	answered question	19
	skipped question	0

5. Do you like having the opportunity to go directly to "Featured Books"?

	Response Percent	Response Count
Yes	26.3%	5
Neutral	68.4%	13
No	5.3%	1
	answered question	19
	skipped question	0

6. Select the "Maps" option on the homepage http://bhl.ala.org.au/browse/map. Do you find it useful to view a map whe each pin shows a list of titles about a given country or geographic region?

	Response Percent)
Yes	55.6%	,)
Neutral	22.2%	,)
No	22.2%	,)
	answered question)
	skipped question	ì

7. Which website do you find more visually pleasing?
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	Response Percent	Response Count
BHL-Australia	84.2%	16
Neutral	5.3%	1
BHL-US	10.5%	2
	answered question	19
	skipped question	0

8. Which website did you find more efficient for completing the tasks assigned?

	Response Percent	Response Count
BHL-Australia website	5.3%	1
Neutral	15.8%	3
BHL-US website	78.9%	15
	answered question	19
	skipped question	0

9. Briefly compare the BHL-Australia website to the BHL-US website. Please share your gut reactions and/or general impressions with the test administrator or list them here.

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	Response Count
	13
answered question	13
skipped question	6