

Test Report

Participant: Hayley Webster
Date: 25 November, 2010
Occupation: Librarian, Museum Victoria
Frequency of use: A couple of times a month

Task 1.

BHL US

"Would search under authors name" - too many results
"Would in books and journals" Put "Florida birds" in title field and "cory" as author
No results
Tried author = cory in author, year in year and florida in title
Found record and selected "view record"
"Went for author first as generally found partial search doesn't work"

BHL AU

"Can't see advanced search, that's obvious"
"Expected to get search when clicking on 'Title' on home page - surprised to get browse"
Tried partial title search with quotes around text - no results
Tried with selection of keywords 'cory birds florida' in search box - no results
"Maybe I'll try without quotation marks"
Tried "Charles Cory" in search box - no results
"Frustrated" - gone to browse titles
"Too many to find" - Gave up

Task 2.

BHL AU

[explained the need to use full or partial title string in search box to allow progression]

Entered full title, found record and selected it.
"Just looking around.." - scrolled page and noticed "Volumes" on right.

BHL US

Went to Books and Journals
"I might try to get straight to the volume" - entered title, volume and year - no result
"Just try Journal title" - got result and selected "view record"
"Straight to volumes on right side" "More familiar with site"

Task 3

BHL US

"Instantly see pages on left hand side . I'm scrolling down to page 103 and clicking on that"

BHL AU

"Don't know if I can select a page. Going to scroll down and try my luck a bit"
"Stopped scrolling because box [leaf number] said page 103"
"Pages don't seem to match up"
-confused by difference between hover on slider and "box" value

Task 4 - 6

BHL AU

4:"Saw uBio while hovering over page and clicked on that"

5: "Hovered on link 'view text on this page' but not sure it was the correct link"

6: "Clicking on 'Bibliography', I think this will take me back to the record"
-scrolled down volume list on main record page, not in book viewer
"looking for faster way of scrolling"

BHL US

4: "Looking on page - see 'Names on this page' - it's right there"

5: "Looking around the margins for control icon, doesn't seem obvious"
"Selected 'download OCR'" - thought that was the correct solution

6: Went straight to the droplist in the book viewer straight away.

Task 7

BHL US

"I would click on the advance search link and search on the title" - did exactly that.
"Found it"

BHL AU

"Looks like I need to go back to the Bibliographic record" - clicked button
"I'll do the search in the top right search box" - typed in title
Found record.

Task 8

BHL US

"Looking for illustrations/plates in page list at left side. Can't see anything"
Looked around - tried 'download images' - failed due to download size.

"Not sure I see features to help me. Not sure how to find it. Could scroll through,
look for contents list"

"Found plates list - will look at each plate"

Looked at plates one by one to find - "Awww"

BHL AU

"Can't see search bar for within text"

"Will look for content page again and find plates using the same process. Scroll
thorough to plate sequentially."

"Would look in Wikipedia for scientific names of bat and check index"

"Confusing with page number and number in box [leaf box]"

Scrolled through to find eventually.

Task 9

BHL AU

"Think it's the link in the main bar [correct], but not sure"

BHL US

"Probably the link in the same position. Oh, just noticed it says EOL so would go for
that"

Task 10

BHL AU

a) "No obvious navigation to something."

"Fall back to using thumbnails and scrolling" - did this

"Not ideal, pages slow to load - would like list of pages on left hand side"

b) "Frustrated, not sure how to do this. Would scroll through again to find result"
-Didn't look to change size of thumbnails.

BHL US

a) "More likely there is something in the left column [page list]" - Scrolled down
"There it is" - clicked correct link

b) "Doing the same thing [looking at left list]" "Oh, doesn't have the same tilte"

"Oh, table of contents, but that's the wrong volume - would keep trying using table of content listing till I found the right one" - ran out of time.

Final Thoughts

- Easier to use US site - Advanced search good
- Key word search important - "at a disadvantage if you can't put in two words"
- "I always use advanced search 'cause I'm a librarian"
- Search within a book when looking at a book important feature
- "Feel like options aren't obvious in BHL-AU book viewer. Help text would help"