Test Report

Participant: Anna Monro
Date: Friday 21st October, 2pm AEST
Occupation: Botantist, CSIRO, Canberra
Frequency of use: BHL-US multiple times per week

Task 1.

BHL US

"Type as much as the title as I can" - in the books and journals tab
Result came up, clicked straight to "view record".

BHL AU

"Would click on Titles button" (Browse titles button)
Confused - "looking for a way to search" . Typed title into top right search box
Clicked on result, then clicked on image of book on right.

Task 2.

BHL AU

"Try Journal name in search field"
"Second one looks right" - Selects and scrolls down to volume
"Used to be bemused by 1st journal volume being open"

BHL US

Went to Books/Journal Tab
"Would type in Title and Year" - No result
"Would try Title and volume number" - Actual Volume in search results selected
Please to get to actual issue.

Task 3

BHL US

Went straight to the left side menu and selected page 103. Nothing verbalised.

BHL AU

Paused, noticed leaf number box. Realised it wasn't actual page number. "I'll do the math." Landed a couple of pages off and scrolled down to the correct page.

Task 4 - 6

BHL AU

4: "Looking for uBio" - Moved mouse while looking and saw popup menu. Clicked uBio link.

5: "I'll look at what else is here" (popup menu). Used hover text to determine OCR button and clicked

6:Went straight to pull down menu of volumes to change volumes, without verbalising. "Same as US"

BHL US

4: Went straight to left side of page "Know where they are from using the site"

5: "Looking for button" - Hovered over buttons in book viewer to see functions. Started searching around page and found the text link.

6: Went straight to pull down "Familiar with the site"

Task 7

BHL US

"Would go to advanced search, and enter title and go from there"
Did so, found record.

BHL AU

"Less obvious how to get back and search. Can't see where you'd search on book viewer page"

"Back arrow on 'Bibliography' suggests going back." - clicked on that

Typed title in upper right search box.

Task 8

BHL US

"Would try to find skunk on contents page, don't know the scientific name for skunks"

"Slowest way"

"Is there an index?" - Went to index page in left menu

"This is an unfair test for a botanist"

"Would download PDF as next step" - suggested she keep trying on site

Went to plates to look through text - would look for plates - looked, but couldn't find skunk. frustrated, moved to next task.

BHL AU

"I'd go to thumbnail view and scroll" - knew about functionality.

Clicked plus to get more columns, but since nothing happened "guess that's the maximum number of columns I can have". Didn't try clicking "-". Scrolled down and found bat.

Task 9

BHL AU

Started scrolling through bibliography. "Doesn't look like it's in here". Decided it was somewhere else and suggested the correct link, but wasn't confident.

BHL US

Looked first at correct link, and was more definite due to EOL logo.

Task 10

BHL AU

a)Went to dropdown, realised it was in current volume.

"Will go back to 'Bibliography' to see if there's more info" - "Nope"

Went back to book viewer - "I'd try thumbnails. Would scroll down looking for title page" - "Ta da"

b)"Would do the same thing now, look at thumbnails and scroll to title" - Did exactly that.

BHL US

a) Went straight to the page listing on left, scrolled down the page listing, saw Title page reference and clicked it without saying anything.

b) Went straight to page listing again. "Can't see title page. 'Text' page may be good indicator" - scrolled down on text pages, overshot to volume 4. Scrolled back up list to earlier text page and found it - "Harder than AU site"

Final Thoughts
• Site's have different strengths and weaknesses.
•"Nifty thumbnails" in book viewer
•AU site looks slicker
•Using back button on US site resets search, annoying. AU sites stays in scroll position for search results
•Page listing on side of book viewer
•Partial Title searching would be good e.g "Key Water Bird Florida"
•Advanced search good for title & author combination. Important
•Searching is big thing - partial title search mentioned again.