Test Report

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Occupation: User Interface Developer APNE, Dept of Environment, Canberra
Frequency of use: Weekly - US Site

Task 1.

BHL US

"Would type title in Boks and Journal section"
Put in full title and clicked search

BHL AU

"Would see what title browse was - too long"
Used search box in top right from there - found record

Task 2.

BHL AU

Clicked on the Title browse again. Typed title in search box again
"No date info, will try the second one"
Scrolled down the page to the volume. Knew this from experience.

BHL US

"Would go to books and journals"
Typed in Title and Volume - hit search, and selected actual volume from
search results.
"Scan in Australian site looked better"

Task 3

BHL US

Went straight to page list on left and selected page - experienced

BHL AU

Went straight to slider and read page numbers off popup - experienced.

Task 4 - 6

BHL AU

4: "No idea if this is possible - looking around the page". Moved cursor over page
and saw uBio in pop up. Clicked straight away.

5: "Saw lines icon on popup, [from previous task] will try that" - success.

6: Went straight to drop down menu and used it - "Same as US site"

BHL US

4: Already knew location of uBio names.

5:Knew to go straight to "view text".

6:Went straight to drop down menu. - Familiar with US site.

Task 7

BHL US

"I'll try the search box, think it will end badly thought" - Full title entered in search
box. Found the link.

BHL AU

"Where's my search window gone?"

Spent time looking over site - "Frustrated"
Clicked 'Biblography' because "there's nothing else to press"
Entered full title in search box and found result.

Task 8
    BHL US
"Don't know how to do this. Would be good to have thumbnails."
"Can't search within book, will look at index for list of illustrations"
Searched through pages to find list of plates
"list of mammalia small number, will try those"
clicked on first plate - not correct, tried using back button to go to list of plates
"Frustrated - can't go back to plates page with back button"
Proceeded to go back and forth to find "skunk"- found on third try.
    BHL AU
Went straight to thumbnails. "Will scroll through". Scrolled through to find bat. Didn't try to adjust number of columns

Task 9
    BHL AU
"Looking for link saying "see this name in EOL""
Scrolled through list - "Nothing"
Looked at bottom of list
"No idea". Gave up.
    BHL US
"Not sure again"
Noticed "Faint logo, not that visible"
"'View Namebank' is clearer and more obvious"

Task 10
    BHL AU
a)"Guess I'll use the slider"
"Cumbersome" - found title page
b)"Will try thumbnails this time" - "Too much clicking"
Went to slider - "These numbers continue through, so can't use this"
Went back to thumbnails - "painful, got there eventually".

    BHL US
a)"Scrolling down page list till I find a reference to title page" - found title page
b)"Scrolling down list looking for 'text' or 'table of contents' to see start of issue."
Selected 'text' and 'table of contents' pages until volume found.

Final Thoughts

• "To many functions hidden" (in BHL AU)
• Want to be able to move where box is on BHL-AU book viewer
• Advanced search important for BHL-AU and searching within book when in book.
• Thumbnail zoom (in BHL-AU) clunky, but idea of thumbnails is good
• Straight to book view from search results in BHL-US is good feature
• BHL-US listing of results easier to read
• "Loathes" the way volumes are listed on the BHL-AU site
• Really wants to search within book once viewing it. Will search with Google books for the location of names within a volume.