

10-26-11

BHL user survey

3:50 PM

Meryl Rubain

FIREFOX

(1)

BHL.c searched with title
author
date

success first time • easy (feedback)

BHL.AUS searched w/ browse titles

found successful

didn't understand difference
preferred title search

(2)

BHL.AUS

cut/paste title of journal into title

• found 2 results

• successful for Vol.

- viewed • opened empty page
didn't understand what next

- tried to download PDF

• clicked PDF icon three
times before, results

• needed more info about
what page viewing

cumbersome

icons rather than text confusing

no corrected OCR

wbio returns bibliography

rather than specific to document

BHL.c

cut/paste title to title field

" " Vol. " Vol. "

• 2 results

- view book no text

no explanation

- download PDF - new window

Confused

- download OCR

not

do not want email

PDF sent

XX

long time to find

why view text as separate

keystroke instead of view in

Window?

- view text (OCR) click link
at bottom of scroll pg.
window

③

BHL · C

found pg. w/out difficulty after functions known from step ②

BHL · AUS

not certain that correct page is shown · no page number from OCR text · must depend on accuracy of database to display correct page.

④

BHL · AUS

- found page readily

• found one name *Arbacia* only pg. 155

pg number from database menu at bottom of screen (pg. 169 menu = 155 text)

- found OCR page ok

• found *Arbacia* species

• found 2nd species

• found 3rd species *Asterias Forbesi*
Choeptenas

- found different volume okay

Same task 5 ⑤

BHL · C

web menu page # = text page #

- found page okay
• species 5 on page

- completely different page returned

- found different volume okay

7

BHL - AUS

- clicked Browse by title
 - too long search
- clicked search field menu at Right
 - found new journal title easily

BHL - AUS

- unlock from object page
Bot Zeit!
- how to navigate to another title
 - clicked Biblio at top right to main search page

8

BHL - US (skunk illustration)

DID NOT FIND

unable to find out how to search for image (skunk)

wants a search function to search for words

- struggle to find out how to discover images
- tried download images from menu at top
- (can't open file) → file download very time consuming w/out more info on images
- searched subject skunk returned (tags) not ~~app~~ correct for journal

BHL - AUS (bat illustration)

- no idea/guide to search for image / word

9

BHL · AUS

XX

can not discover how to find
Stryx varix in EOL

After struggling w/ questions
clicked name of Stryx to
go to EOL

BHL · US

same result



10

BHL · AUS

for both
journals

unable to find TP of
journal volume easily

OCR not read easily for TP

BHL · US

unfinitely easier to find
in U.S. over AUS
Bull Mus Comp Zoo

Proc. Trans Entom Nat Hist Soc.
very difficult

~~AE~~

Questions

Browse by Map in BHL: Aus
• no images on map

ended 5:38 PM