

BHL-E User Interface

1. BHL Exploratory Survey

This short survey intends to find out and put down what you expect from the BHL-E Online System
(in general but also functionally or from a design point of view) .

You may enter text up to 100 characters into each answer box.

Thank you in advance for your input!

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2. Scenario building

1. Describe a situation in which you would come to the BHL-E web site.

Include any problems, questions, or information that would cause you to want to visit the site.

Situation

1

Situation

2

Situation

3

2. Next, list your goals for visiting the site. That is, what would you like to accomplish in coming to the site?

What information would you want to obtain from the site?

How would you know that you've achieved your goal?

Goal 1

Goal 2

Goal 3

3. Finally, describe how you think you would go about completing the task using the web site.

Where would you begin? What would you click on? What information would you expect to find?

Be as specific as you can about how you would expect to complete the task.

Answer

1

Answer

2

Answer

3

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3. Exploratory Survey (Page 1)

4. How frequently would you visit the BHL-E web site?

5. What is the primary piece of information that you would come to this site for?

Answer

1

Answer

2

6. What information would you like to see on this site that doesn't already exist (on the internet or anywhere)?

Answer

1

Answer

2

Answer

3

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4. Exploratory Survey (Page 2)

7. What tasks would you like to be able to perform with this site that you are currently unable to perform?

Answer 1

Answer 2

Answer 3

8. What tasks would you like to be able to perform with the BHL-Europe site that would make it a usable and useful site to you?

Consider tasks that you can perform on other similar Web sites.

Answer 1

Answer 2

Answer 3

9. What content or functionality is needed for the Web site to be useful to you?

Consider content that you go other places for today and other Web sites that you use.

Answer 1

Answer 2

Answer 3

10. What would you like best about the site? Other Comments?

Answer 1

Answer 2

Answer 3

Any other suggestions?

Your BHL-E

Partner

Acronym

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